



**UNDSS Travel Advisory – [Somalia, Galkayo, and the rest of SRM Area 5 for
Mudug & Galgaduud Regions.**

Welcome to Galkayo and SRM Area 5 for Mudug Region (Galkayo, Galdogob, Jariban, Hobyo and Harardhere districts) and Galgaduud Region (Dhusamareb, Adado, Abudwak, Ceel-Buur and Ceel-Dheer districts) in order to ensure your safety and security during your stay in Galkayo and SRM Area 5, please review this briefing note carefully and keep it with you for future reference.

Emergency Contact Information					
UN/UNDSS Security duty officer & location of security office	DSS FIELD SECURITY COORDINATION OFFICER (FSCO), Duty officer: Francis Sikaonga, Cell: +252907794920 Email: sikaonga@un.org or unsos-undss-galkayo@un.org Location: Galkayo, Puntland, Somalia				
	Other UN Contacts				
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	7	Robert Rigon	WFP	+252619283854	PF 5
8	Farah Ahmed Farah	UNHCR	+252907795911	PR 5.1	
9	Mohamed Abdi Ahmed	WFP	+252907795273	PF 5.1	
UN Radio Room / Security Operations Centre	<p>UNDSS RADIO ROOM: VHF radio: Channel 1 & 5 Call sign: Papa Sierra Base Mob: +252 907 794 921/+8821643342539) Email: radio.room.galkayo@undp.org</p> <p>The Radio Room is operational 24/7 and is responsible for tracking missions and passing information to staff.</p> <p>RADIO CHECKS</p> <p>UNDSS Radio Room conducts radio check for channel 1</p>				

	between 1900 hours to 1930 hours for international staff and from 1930 to 2100 hours for national staff daily. To ensure that staff communication contacts and accommodation details are confirmed.
Host country emergency services (Police, Fire department, Ambulance)	Special Police Unit (SPU) static outside of UN Compound

Security Situation
Location-specific security conditions, threats/risks

1) The security situation in the region is calm however, unpredictable. Despite this, humanitarian access has not been a challenge and vulnerable groups can easily be accessed apart from Harardhere, Ceel-Buur and Ceel-Dheer districts which are under AS control. The main humanitarian issues in the region are recurrent drought, lack of adequate resources, especially in drought-stricken areas, poverty, and high inflation which affects majority of vulnerable groups.

2) SECURITY LEVEL

Mudug and Galgaduud Regions, Security Level 4 – Substantial

3) SECURITY AND EMERGENCY CONTACT INFORMATION

The security situation in Galkayo and the rest of SRM area 5 dictates that all staff members always maintain situational awareness. It is imperative that staff understand what actions they should take whenever there is an emergency. In any emergency/incident staff should be prepared to report the following to the UNDSS Radio Room or to their Agency Security Officer:

1. WHO – Who you are, who you are with and who else is involved?
2. WHAT – What happened?
3. WHERE – Where are you? Where is the incident?
4. WHEN – When did it happen?
5. HOW – How did it happen?
6. WHY – Why did it happen?

Travel Preparation

Security clearance procedure	<p>SECURITY CLEARANCES</p> <p>It is your responsibility to ensure you have the correct security clearance for the mission you are planning to undertake prior to your travelling.</p> <p>Failure to have the required security clearance carries serious accountability sanctions and may result in you not being included in local security arrangements for relocation/evacuation or adequately covered by insurance in the event of a malicious act or incident. Should there be a need for further clarification regarding security clearance, please refer to the Security Clearance Procedures for Somalia (SOP #100) or consult with UNDSS Galkayo or SIOC.</p> <p>In view of the COVID-19 pandemic, there is an intention to closely monitor all movement of UNSMS personnel. As such, it is mandatory for UNSMS personnel to obtain a security clearance for ALL travel, both official and unofficial, regardless of reason, location or duty station. This implies, that effective immediately, all UNSMS personnel will require an approved security clearance without which one cannot commence travel.</p>
Visa / entry permits	<p>Somalia VISA is required prior to entry in the Country. It is an individual responsibility to ensure that necessary documentations are obtained. No airport fees are supposed to be paid by UNLP holders and diplomats as promulgated by Puntland Regional President.</p>

Required security training prior to travel	<p>SECURITY TRAININGS AND BRIEFINGS</p> <p>Prior to travel to or immediately upon arrival in Galkayo and SRM Area 5, all UN personnel will receive a security briefing including SSAFE training and other trainings as per SRMM Somalia (refer to SOP #115, Security Training Requirements for UN Personnel in Somalia, approved by the DO on 02 June 2016. Furthermore, staff are encouraged to complete online BSAFE training. On the date of arrival, staff member(s) will receive a security briefing at UNDSS Conference Room at UNHCR Compound. Should there be an issue with the mentioned place, the staff member should seek advice from UNDSS Galkayo. A briefing specific to the location where the staff member(s) will be accommodated will also be given by the Mission or Agency Security Officer assigned to the compound. If the staff member(s) do not receive these briefings by 1600hrs, he/she must contact his/her Mission Agency Security Officer, or UNDSS Galkayo and request one.</p>
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Arrival	
Arrival arrangements at airport / seaport / road entry	Upon arrival at Galkayo airport, staff members /implementing partners/visitors are picked up and transport to UN compounds, (UNHCR/WFP) in AVS under armed protection.
Specific border entry requirements & restrictions	Same as <i>Visa / entry permits section</i>
Currency restrictions /exchange /usage	USD
Security Briefing / SSAFE <i>Location and schedule</i>	Security briefing is done by UNDSS at UNHCR and for staff residing at WFP compound, briefing is conducted by FSA.

Movement, accommodation, security advisories and restrictions	
<p>Transport to accommodation and office <i>UN vehicle/taxi/public transportation</i></p>	<p>MOVEMENT WITHIN GALKAYO TOWN</p> <p>Guest house administered agency are responsible for arranging airport pick up and drop off and the staff member is responsible movement transportation within Galkayo area. All movement for International staff members should be in armored vehicle. Upon request in advance, UNDSS Galkayo may assist if resources are available. All movements within Galkayo Area should cease from 1800 hours to 0600 hours in accordance with the relevant UNDSS rules, regulations and curfew restrictions.</p>
<p>Curfew or other movement restrictions</p>	<p>Movement is between 6 am - 6 pm. Due to COVID-19 outbreak, Puntland authorities have established a curfew from 06 pm to 05 am.</p>
<p>Accommodation Recommended hotels and guesthouses, restricted zones/areas, accommodation arrangements where staff is required to reside in UN compounds</p>	<p>ACCOMMODATION</p> <p>For UN personnel, overnight accommodation is permitted at UNDSS cleared facilities only, i.e. UNHCR and WFP Compounds for Galkayo. It is your responsibility to ensure you have your accommodation secured prior to travelling.</p>
<p>Communications equipment, mobile phone networks, internet</p>	<p>VHF (Radio-Room Operational 24/7). Mobile service provider in Puntland - Golis & Somtel</p>

<p>Security equipment</p>	<p>EQUIPMENT</p> <p>All UN Staff are required to have at minimum a VHF radio, Quick Run Bag and UN issued Personal Protective Equipment (PPE) consisting of a ballistic helmet and ballistic vest. If you do not have these items, notify your Mission or Agency Security Officer immediately. You will not be permitted to be deployed on any mission without these items. When on mission/movement outside of the compound PPE and helmet will be carried unless otherwise instructed by your mission Security Officer or Local Security Assistant.</p>
<p>UN security advisories and restrictions</p>	<p>MISSIONS INSIDE AND OUTSIDE OF GALKAYO</p> <p>All missions are conducted in the convoys including UN B6 armored vehicles with SPU (Special Police Unit Security Services) for Missions inside and outside Galkayo town, SRM Area 5. The UNDSS Galkayo retains the authority to amend or cancel any aspect of the mission at any time based on an updated assessment of the prevailing security situation as well as the implementation of additional risk management measures considered necessary to complete the task within acceptable levels of risk. UN convoy planning and coordination procedures are outlined in the SOP #110.</p> <p>NO GO ZONE AREA (AS CONTROLLED AREAS): Districts of Harardhere in Mudug Region and Ceel-Dheer and Ceel-Buur in Galgaduud Region are inaccessible to humanitarian agencies due to AS presence in the area.</p>

Health - Health advise to be obtained from UN Medical Services Division and/or local UN physician; Chief Medical Officer in mission environments	
Health advisory and recommendations	Given the weakness of the medical structures, it is strongly advisable to bring your medication for the treatment of chronic diseases. It is mandatory to maintain hygiene and care measures during the pandemic period of COVID 19 in and outside the compound.
Vaccination requirements	Yellow fever
Hospitals	Galkayo medical center and Galkayo university teaching hospital are the two largest hospitals in the city. A Galkayo clinic will facilitate the link if necessary.
UN doctor / clinic	MEDICAL SUPPORT UN Dispensary facility is located inside UNHCR compound. Cell +252 907 791 720/ 906 796 538 , Call sign: PD4. The above number is monitored by UN Dispensary and Stabilization center 24/7 to assist if required.
Gender equality and inclusion Security threats and risks related to sex, sexual orientation, gender expression and gender identity	
Types of incidents, social and legal aspects affecting women and LGBTI personnel	No known social discriminatory against women at duty station.
Advisory to mitigate risks for women and LGBTI personnel	Appropriate dressing is required as advised during SSAFE training.